

PARTNERSHIP FOR PATIENTS-New Jersey Hospital Improvement Innovation Network (NJHIIN) UPDATES

NJHIIN Out and About

The last months of 2018 were eventful for NJHA's Health Research and Educational Trust of New Jersey, with statewide and national recognition.

NATIONAL

NJHIIN project and program efforts were featured in two roundtable discussions and three presentations at the national American Public Health Association (APHA) Conference in San Diego, Calif. The November 2018 conference theme was *Health Equity Now*. As an area of continued focus, HRET's contributions were on improving cultural competency efforts and delivering race, ethnicity and primary language (REAL) data to N.J. hospitals; two key issues that were of central discussion during the national APHA session meetings.

HRET presented twice in *Roundtable #1: Hot Topics in Health Administration*. Angela Centellas, HRET's project coordinator and data specialist under the NJHIIN, presented on "Integrating Culturally Competent LGBT Care into Hospital Policy." At the same session, Jennifer Barrett Sryfi, HRET's director of project development and project coordinator under the NJHIIN, led a roundtable on "Evaluating Meaningful Access to Linguistically Appropriate Care in Hospital Settings."

Centellas also presented REAL data validation to guide hospitals' health equity efforts on using data to improve quality, discussing the importance of accurate race, ethnicity and language data when improving patient-centered care. Her second presentation focused on improving patient safety through the use of healthcare interpreters, highlighting HRET's interpreter training program for bilingual staff for the limited English proficient (LEP) population.

Additionally, Sryfi presented on addressing sepsis readmissions among the LEP population and highlighted how partnerships are an integral tool to improve outcomes.

STATEWIDE

The Building a Culture of Health annual conference held late-November renewed the conversation of health equity, focusing on "Thriving Communities Transform Lives." The conference convened N.J.'s experts in public health, education, public planning and policy, behavioral health and healthcare. NJHA's CEO Cathy Bennett received the Culture of Health Champion Award, and panel discussions and workshops were conducted during the event.

Jennifer Barrett Sryfi moderated the "Workforce and Caregiver Wellness – Resilience for Dealing with Trauma" session featuring two panelists speaking on improving caregiver wellness, and how to address "second-hand trauma" experienced by healthcare workers. Other conference objectives included:

- Working together to develop scalable solutions and take targeted action to transform our communities
- Addressing health equity, community-specific barriers and shifting values toward health
- Creating strong social connections in schools, early care and homes
- Identifying Adverse Childhood Experiences (ACEs) and trauma experiences
- Sharing diverse examples of health transformation
- Examining communities that are seeing successful outcomes using innovative evaluation methods
- Advancing policies that support collaborations and partnerships
- Strengthening community-based healthcare through youth-led programs, and
- Ensuring that neighborhood infrastructures create healthy, equitable communities that support an active lifestyle.



SPOTLIGHT ON SAFETY

Passaic County Care Community Coordination Coalition (Passaic C5) Update

NJHIIN led the Passaic County Care Coordination Community Coalition (PC5) virtual meeting Nov. 27 that focused on innovation solutions to engaging diverse population in end-of life planning.

The meeting featured Director of Quality at the N.J. Health Care Quality Institute Adelisa Perez, BSN, RN-BC, who oversees Conversations of Your Life (COYL), a Mayor's Wellness Campaign program in New Jersey. This program engages communities to let their family, friends or doctors understand and respect their end-of-life wishes through advance care planning. She was joined with Christine Kim, MS, program educator of the Asian Health Services Department at Holy Name Medical Center, and a member of the Bergen County COYL Task Force.

Christine has been involved in translating crucial documents into Korean, as well as holding COYL events for these communities. The link to this recorded webinar can be found in the "In Case You Missed it Section" of this newsletter.

Passaic C5 Year in Review

- June – Launched with a kickoff at Preakness Healthcare Center
- July – Virtually discussed coalition successes with Dr. Andy Miller, HOSI director
- September – Second in-person session with Kathryn Collins, RN, highlighting end-of-life and cultural diversity in Passaic County
- October – Strategized ways to address palliative care and access to healthcare at the Passaic County Committee Strategies and Planning Meeting
- November – Virtually discussed the Conversations of Your Life program and featured the COYL for the Asian population in North Jersey

As part of these efforts, NJHIIN convened attendees from more than 40 local, statewide, public, healthcare and community-based agencies. To learn more about the PC5, contact Shannon Davila, sdavila@njha.com.

UPCOMING CMS HIIN EVENTS

PfP – PFE Learning Event

- Jan. 10, 1 p.m. EST
 - "PFE Metric 4: How to Partner with Patient and Family Advisors to Improve Quality and Safety Outcomes"
- <https://secure.confertel.net/tsRegisterD.asp?course=68601119>

UPCOMING OPPORTUNITY

The Agency for Healthcare Research and Quality (AHRQ) Safety Program for Improving Surgical Care and Recovery (ISCR)

The Johns Hopkins Armstrong Institute for Patient Safety and Quality, in collaboration with the American College of Surgeons, is enrolling hospitals for the AHRQ Safety Program for ISCR, a collaborative program to enhance the recovery of surgical patients. The project is funded and guided by the AHRQ.

Hospitals are encouraged to begin enrollment **NOW** in order to participate in the 12-month program that starts **March 1, 2019**. Those enrolling are interested in implementing a gynecology, colorectal, hip fracture or joint replacement enhanced recovery surgery program.

As part of this program, hospitals will have access to evidence-based enhanced recovery pathways, coaching and content calls with experts in the field, resources to help implement your program, the ACS data collection platform and continuous clinical and implementation support.

An informational webinar will be held Jan. 10 at 4 p.m. EST, which will include general information about the program and feature time for questions. To register for the webinar, [click here](#).

Participation is free to all U.S. hospitals. If your facility is interested in joining or learning more about the program, email ISCR@facs.org to begin the enrollment process.

In Case You Missed It

To access the select previously recorded webinars, click on the links below:

- Nov. 6 – NJHIIN Striving to Prevent HAIs: Central Line-associated Blood Stream Infections – [PLAY RECORDING](#)
- Nov. 8 – NJHA Antimicrobial Stewardship Collaborative Webinar – [PLAY RECORDING](#)
- Nov. 27 – Passaic C5 Conversations of Your Life: Asian Population in North Jersey – [PLAY RECORDING](#)