

Operational Realities of Complying with the HCPRREA

Sponsored by:

Healthcare Financial Management Association,
New Jersey Chapter
New Jersey Hospital Association

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Does the HCPRREA and/or the Patient Safety Act Work?

- "Bad Facts Make Bad Law"
- Lack of Data
- The Megan Law Experience



Motivations/Goals in Reporting Problematic Health Care Professionals to Regulatory Authorities

- Hate for the Professional, Desire for Vengeance
- Desire to Protect the Public, "Do the Right Thing"
- Desire to Avoid Any Issue with New Jersey Regulatory Authorities

Considerations in Reporting Problematic Health Care Professionals to Regulatory Authorities

- Are There Overlapping Reporting Obligations?
- How Do We Minimize Litigation Risk with the Employee in Question?
- How Do We Minimize the Cost/Effort of Reporting Health Care Professionals?
- How Do We Avoid Potential Issues with New Jersey Regulatory Authorities?

Are There Overlapping Reporting Obligations? Federal vs. New Jersey Obligations

- Triggering Event for Both Federal and State Reporting Obligations of Health Care Entities is the Imposition of Discipline, not the Underlying Conduct
- Investigations are Generally Not Reportable



Are There Overlapping Reporting Obligations? NPDB vs. Cullen Law

Federal

- Mandatory Reporting Only of Doctors/Dentists
- Report Required Only if Privileges affected for more than 30 days¹
- Only Report Terminations that are the Result of a "Professional Review Action," Terminations via Other "Employment Termination Procedures" Not Reportable²
- Reports are Due within 30 days of action³

New Jersey

- Mandatory Reporting for Wide Range of Health Care Professionals
- No Minimum period of discipline
- All terminations related to Incompetence and Professional Misconduct that Adversely affects Patient Care or Safety
- Reports are Due within 7 days of action

¹ NPDB Guidebook, April 2015 at E-30.

² NPDB Guidebook, April 2015 at E-40.

³ 45 C.F.R § 60.5(c)

Are There Overlapping Reporting Obligations? Other New Jersey Requirements

- Nurse Self-Reporting Obligation, N.J.A.C. § 13:37-5.9
 - Incapable of fulfilling duties "consistent with the public's health, safety and welfare"
 - Indicted/convicted of a crime for moral turpitude or adversely relating to practice
- Physician Self Reporting Obligation, N.J.A.C. § 13:35-6.19(c)
 - Any arrest or conviction for any criminal or "quasi-criminal offense"
 - Health Care facility actions that curtail, limit, suspend or revoke privileges



Are There Overlapping Reporting Obligations? Other New Jersey Requirements

- Termination of Long Term Care Facility Administrator, N.J.A.C. § 8:43-4.9(a)(1)
- Resignation or Termination of Ambulatory Care Facility Administrator,
 N.J.A.C. § 8:43A-3.8(a)
- Termination of Administrator or Director of Nursing of Home Health Agency, N.J.A.C. §8:42-3.8(a)

"Conduct relating to patient care or safety means conduct that a prudent health care professional reasonably would believe could put a patient in jeopardy of physical or emotional harm."

N.J.A.C. § 13:45E-2.1

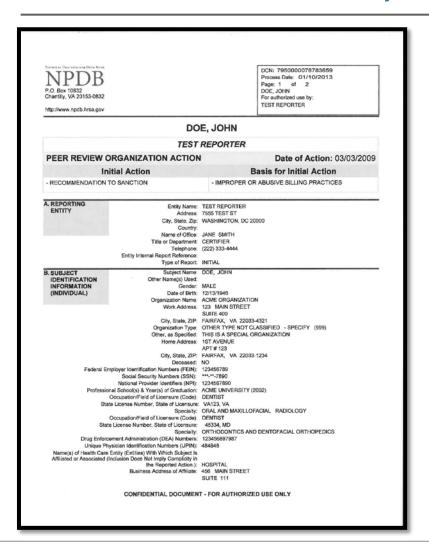
- Does not include "tardiness" or "insubordination"
- May include "disruptive conduct"

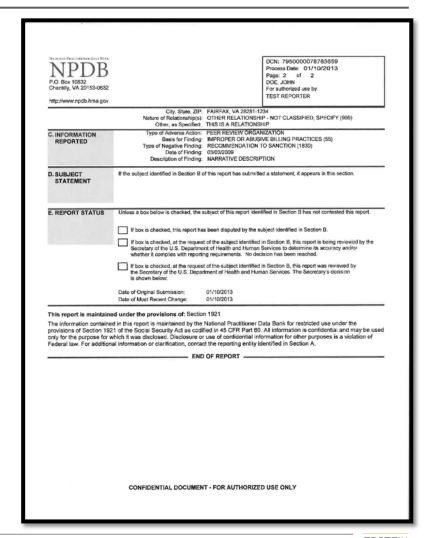
- Stealing money or valuables from a patient without their knowledge?
- Photographing a patient without their permission?
- Complimenting a patient's appearance and asking him or her out on a date?
- Up-coding CPT codes via improper Medicare modifiers

Compare: 42 U.S.C. § 11151(9)

[Professional Review Action]...based on the competence or professional conduct of an individual physician (which conduct affects or could affect adversely the health or welfare of a patient or patients)

- Coach v. Bd. Of Trustees of the Mem. Hosp., No. 08-8001, 2009 U.S. App. LEXIS 25182 (10th Cir. Nov. 17, 2009) (Federal Law requires reporting of billing and Medicare Fraud to NPDB)
- See sample NPDB Report form, "Improper or Abusive Billing Practices"





- Can take Position, When in Doubt Report, Regulations Contemplate Unnecessary Reports, See N.J.A.C. § 13:45E-5.2(c) (Clearing House Coordinator can reject reports)
- Health Care Facilities and Employees Are Generally Immune from Damages Unless They Knowingly Report False Information, i.e. act in bad faith or with malice, N.J.S.A. § 26:2H-12.2b(g)

- The Health Care Professional Who is the Subject of a Report Gets a Copy of Same, N.J.A.C. § 13:45E-4.1
- Information reported or developed pursuant to the Patient Safety Act is neither discoverable nor admissible in evidence, N.J.A.C. § 8.43E-10.9(a)(1); N.J.S.A. § 26:2H-12.25(g)(1)
- 42 U.S.C. § 11111(a)(1)(D) provides immunity to those participating in a "Professional Review Action" or providing information to same

- Accuracy is crucial, report only facts, most important part of HCPREEA Form is Line 4 "Details of the Health Care Professional's Conduct"
- Avoid claims of violation of due process, work through procedures set forth in Medical Staff By-Laws when Feasible
- Engage in a Dialogue with the Professional
 - Remind them of self-reporting obligations
 - In appropriate circumstances, offer substance abuse treatment to avoid reporting (N.J.A.C. § 13:45E-3.1(c))
 - Consider sharing a draft of the report with the healthcare professional at issue



-	
HEA	LTH CARE ENTITY INFORMATION
	☐ Initial Report ☐ Follow-up to a previously filed report
-	Care Entity Type:
	Health Care Facility Insurance company offering managed care plans 1840
	of person submitting report:
Title or	position of person submitting report:
Telepho	one number (include area code): Fax number (include area code):
E-mail	address: DHSS facility ID# (if applicable):
Health	care entity name: Health care entity license number:
Health	care entity street address: City/ZIP code: County:
ADD	employed by In a privileges granted by under contract to provide professional services to provides services via a health care service firm or via a staffing registry ITTONAL INFORMATION (Phase complete A.S.B)
	constraints and a second reliance to the base by the base of the constraint of the base of the base of the base of
	reportable action or event taken by the health care entity was related to the health care professional's: Impairment: incompetency which relates adversely to patient care or safety professional misconduct which relates adversely to patient care or rafety
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B. The	Impairment: incompetency which relates adversely to patient care or safety professional misconduct which relates adversely to patient care or safety eportable action or event taken by the health care entity was: Full or partial privileges summarily or temporarily revoked or suspended, or permanently reduced, suspended or revoked.
B. The	Impairment: incompetency which relates adversely to patient care or safety professional misconduct which relates adversely to patient care or safety eportable action or event taken by the health care entity was: Full or partial privileges summarily or temporarily revoked or suspended, or permanently reduced, suspended or revoked.
B. The	Impairment incompetency which relates adversely to patient care or safety professional misconduct which relates adversely to patient care or safety eportable action or event taken by the health care entity was: Full or partial privileges summarily or temporarily revoked or suspended, or permanently reduced, suspended or revoked, if checked, please provide details: Removed from the list of eligible employees of a health services firm or staffing registry Discharged from the tatf Contract to render professional services terminated or rescinded
B. The	Impairment incompetency which relates adversely to patient care or safety professional misconduct which relates adversely to patient care or safety eportable action or event taken by the health care entity was: Full or partial privileges summarily or temporarily revoked or suspended, or permanently reduced, suspended or revoked, if checked, please provide details: Removed from the list of eligible employees of a health services firm or staffing registry Dischanged from the tatif

	Voluntary resignation of health care professional from staff if:	
	□ The health care entity is reviewing the health care professional's patient care or rebeller, the health care professional's conduct denocarates an impairment or incompetence or unprofessional conduct relates adversely to patient safety.	eviewing whether, based upon its reasonable incompetence or is unprofessional, which
2.27	☐ The health care entity, through any member of the medical or administrative staff, ha	as expressed an intention to do such a review
or		
	Voluntary relinquishment by health care professional of any partial privileges or authori-	
	□ The health care entity is reviewing the health care professional's patient care or rebelled, the health care professional's conduct demonstrates an impairment or incompetence or unprofessional conduct relates adversely to patient safety.	reviewing whether, based upon its reasonable incompetence or is unprofessional, which
or	☐ The health care entity, through any member of the medical or administrative staff ha	as expressed an intention to do such a review.
or	Leave of Absence granted to the health care professional, while under, or subsequent patient care or professional conduct, for reasons relating to a physical, mental or emoti impairs the health care professional's ballity to practice with reasonable skill and safetic documented participation in an approved professional assistance or intervention progra	tional condition or drug or alcohol use which ty except for pregnancy and related leaves or
	Medical malpractice liability suit resulting in a settlement, judgment or arbitration awar	rd, in which both the health care professional
or	and health care entity are parties	
П	Professional Assistance Program or Intervention Program	
_	Health care professional has failed to comply with a request to seek assi- intervention program	sistance from a professional assistance or
	I lealth care professional has failed to follow the treatment or monitoring program intervention program	am required by a professional assistance or
or		
	Follow-up to a previously filed report	
	Health care professional, who has been the subject of a previous report, has had condit privileges or practice within the health care entity altered, or privileges restored, or ha had been voluntarity relinquished	tions or limitations on the exercise of clinical as resumed exercising clinical privileges that
2. Date	of the reportable action or event taken by the health care facility:	
3. Date	of the health care professional's conduct:	
	ils of the health care professional's conduct:	
		Date of report:
Has a o	opy of this report has been provided to the health care professional who is the subject of	f this report?
Has a co	copy of this report has been provided to the health care service firm or staffing agency extra	
	□ Not A	Applicable Yes No
No.		
	are to be submitted within seven (7) days of reportable action or event via mail to:	
	Francine Widrich	
	Francine Widrich New Jersey Division of Consumer Affairs	Eur Office Use Only
	Francine Widrich New Jersey Division of Consumer Affairs PO Box 46024	For Office Use Only Case number: DCA
	Francine Widrich New Jersey Division of Consumer Affairs	

The Snitch Rules

- Health Care Professionals Are Required to Report Elder Abuse or Neglect to Adult Protective Services, N.J.S.A. § 52:27D-409(a)
- Health Care Professionals Are Required to Report Other Professionals Who Exhibit Conduct that "would present an imminent danger to an individual patient or to the public health, safety or welfare" N.J.S.A. § 26:2H-12.2d; N.J.A.C. § 13:45E-3.2
- Health Care Facilities are Required to report "potentially criminal acts" including, but not limited to, care by an impersonator, abduction, sexual assaults and injury from physical assaults, N.J.A.C. § 8:43E-10.11(d)
- Nurses are required to report any incident which they believe is a violation of the Nurse Practice Act, N.J.A.C. § 12:37-5.8



The Snitch Rules cont'd

- If a Health Care Facility Learns of a Serious Preventable Adverse Event that Occurred at <u>Another</u> Facility, it has an Affirmative Reporting Obligation, Including Identifying the Other Facility, *N.J.A.C.* § 8:43E-10.6(b)(2)(i)
- Health Care Professionals Who Act in Good Faith and Without Malice Are Not Liable for Civil Damages for Reporting Misconduct by Other Health Care Professionals N.J.S.A. § § 26:2H-12.2d(b); 45:1-35

Minimizing Cost/Effort of Reporting Health Care Professionals

- Pay Attention to Complaints/Negative Information, Intervene Before Discipline Becomes Necessary
- Engage With the Health Care Professional in the Reporting Process
- Explore Alternatives to Formal Discipline
- Conduct Privileged Investigation in Lieu of Formal Medical Staff By-Laws Process

Avoiding Potential Issues with New Jersey Regulatory Authorities

- Close Cases Make a Report, Clearinghouse has Option to Reject it
- Be Careful in Drafting Any Separation or Severance Agreements
 - Do not want to be accused of circumventing reporting requirements
 - Avoid criminal exposure, N.J.S.A. § 2C:29-4, Compounding (forbids receiving a pecuniary benefit in exchange for not reporting a crime)
- Conduct Investigations of Sensitive Matters Under Privilege to Limit Discovery of Underlying Information

Responding to or Making Reference Requests

- New Regulation, N.J.A.C. § 8:30-1.4, Requires Use of Specified Form in Soliciting and Responding to Reference Requests
- Health Care Entities Have Protection Against Civil Liability if they act in good faith and without malice in responding to reference requests N.J.S.A. § 26:2H-12.2c(c)
- Courts have upheld immunity from liability. See, Weisman v. N.J. Dept. of Human Servs. 593 Fed. Appx. 147 (3d Cir. 2014); Senisch v. Carlino, 423 N.J. Super. 269 (App. Div. 2011)
- Key is to be Accurate and Provide only Necessary Information



Responding to or Making Reference Requests

	UIRY (TO BE COMPLETE	D BY INQUIRING HEA	LTH CARE FACILITY)	
INQUIRING HEALTH CARE FACILITY			The state of the s	
Name of Inquiring Health Care Facility			Date of Inquiry	
Address of Inquiring Health Care Facili	ty			
Name and Title of Contact Person			Phone	
			(#2.100.100.100.100.100.100.100.100.100.10	
Email Address			Fax Number	
Certification pursuant to N.J.A.C I certify that the Health Care Facilit a health care professional for (chec	y has authorized me to mak ik all that apply):		am making it for the purpose of evaluating	
Signature			Date	
HEALTH CARE FACILITY TO RECEI	THE THE INCHIEV			
Name of Health Care Facility	PE THIS INQUIRT			
Address of Health Care Facility				
addition of Figure 1 date 1 delity				
Name and Title of Contact Person (if known)			Phone	
Email Address			Fax Number	
HEALTH CARE PROFESSIONAL AB	OUT WHOM INQUIRY IS B	SEING MADE		
Name of Health Care Professional				
Maiden Name/Other Name(s) Used				
Credential of Professional			Professional License/Certification Numb	
or euterinal of Professional			Professional Licenser Germication Numb	
SECTION II - RESPONSE (TO	BE COMPLETED BY HEA	ALTH CARE FACILITY	RESPONDING TO THIS INQUIRY)	
		Date Response Sent		
Date Inquiry Received				
Name of Health Care Professional				
	e Professional			
Name of Health Care Professional	e Professional			
Name of Health Care Professional FIDE(s) of Positions Held by Health Car Dates the Health Care Professional wa Responding Facility	s Employed by	Health Care Facility re	ofessional's employment ongoing with the esponding to this request?	
Name of Health Care Professional Title(s) of Positions Held by Health Care Totals the Health Care Professional wa Responding Facility From:	s Employed by	Health Care Facility re	esponding to this request?	
Name of Health Care Professional FIDE(s) of Positions Held by Health Car Dates the Health Care Professional wa Responding Facility	s Employed by	Health Care Facility re Yes N Does the Health Care	esponding to this request?	

<u> </u>			
SECTION II - RES If the health care professional no longer is employed by, and/or n	PONSE (Continued)		
In the release case processor with the health case processor and the reason for the separation of the health case professional from privileges at the responding health care facility (attach additional a	employment and/or t	he cessation of the he	ealth care professional
During the seven years preceding the date of this inquiry, have yo	ou submitted any repor	t about this health care	professional to (che
all that apply): If the Clearinghouse Coordinator within the Division pursuant	H- N C A DOON 40	252	
the Medical Practitioner Review Panel pursuant to N.J.S.A.		ZDY	
any Board? (state Name of Board):			
If you submitted a report to any of the entities above, please indic	ate the status of the D.	annot.	
Clearinghouse Coordinator Accepte		Pending □	
☐ Medical Practitioner Review Panel: ☐ Accepte		☐ Pending	
☐ Board: ☐ Accepte	d Rejected	☐ Pending	
If report is either "accepted" by or "pending" before any of the submitted to these entities when returning this form to the inquiring If report was "rejected," do not attach copies.		of reports and any sup	porting documentation
Did the health care professional receive a written performance evi	stustion from the respo	onding facility?	
Yes No (If *No.* proceed to Section III.)	are done in the respec	anding towning t	
If "Yes,"			
a. was the evaluation signed by the evaluator?			□ No
b. was the evaluation shared with the employee?			□ No
c. did the health care professional have the opportunity to res if the answer to any of the questions above is "No," proceed to Se		17 Yes	□ No
If the answers to all questions above are "Yes," then, taking evaluation, if any, provide information about the health care p instructions. Attach additional sheats if necessary.)	into consideration the rofessional's job performance in performance in perf	health care profession primance as it relates	mai's response to the patient care. (Se
Is the health care professional eligible for re-employment by the re	esponding health care	facility?	
Is the health care professional eligible for reinstatement of privileg Yes No	es at the responding h	ealth care facility?	
SECTION III	- SIGNATURE		Like Like
I certify that the foregoing statements made by me are truthful any of the foregoing statements made by me are untruthful, in and the responding health care facility is subject to penalties p	ade in bad faith, and/o	or with malice, I am sui	ect to punishment
Name (print)	Title		
Signature		Date	
		-	

Responding to or Making Reference Requests

INSTRUCTIONS FOR COMPLETING THE HEALTH CARE FACILITY INQUIRY REGARDING HEALTH CARE PROFESSIONAL FORM

Purpose of form

The purpose of the Health Care Facility Inquiry Regarding Health Care Professional form is to implement the Health Care Professional Responsibility and Reporting Enhancement Act, Pt. 2005, c.83 (approved May 3, 2005) ("Act), particularly § 15, codified at N.J.S.A. 26:2H-12.2c, and the implementing rules at N.J.A.C. 3:345F (Faules).

When a word or term used in these instructions appears in **bold**, it refers to a term for which a definition is provided in Section 2 below, and/or in the Act or the Rules.

The Health Care Facility Inquiry Regarding Health Care Professional form is to be used by a health care facility (inquiring facility) licensed by the Department of Health to make an inquiry to another health care facility licensed by the Department (responding facility) about a health care professional who is currently or was formerly employed by, and/or who holds or formerly held privileges at the responding facility pursuant to the Act and the Rules. A health care entity other than a facility may elect to use this form to inquire of a facility or a health care entity. Facilities that receive an inquiry from any health care entity shall respond using this form.

2. Definitions

Following are definitions of words and terms used in the form as defined in the Act and/or the Rules.

- "Board" means a professional and occupational licensing board within the Division of Consumer Affairs in the Department of Law and Public Safety which licenses or otherwise authorizes a health care professional to
- "Clearinghouse Coordinator" means a "Health Care Professional Information Clearinghouse Coordinator" as N.J.S.A. 45:1-40 uses that term, and a "Clearing House Coordinator" as N.J.A.C. 13:45E defines that term.
- . "Division" means the Division of Consumer Affairs in the Department of Law and Public Safety.
- . "Facility" means a health care facility licensed pursuant to P.L.1971, c.136 (N.J.S.A. 26:2H-1 et seq.).
- "Health care entity" means a health care facility licensed pursuant to P.L.1971, c.138 (C.26.2H-1 et seq.), a
 health maintenance organization authorized to operate pursuant to P.L.1973, c.337 (C.26.2J-1 et seq.), a
 carrier which offers a managed care plan regulated pursuant to P.L.1997, c.192 (C.26.25-1 et seq.), a
 carrier which offers a managed care plan regulated pursuant to P.L.1997, c.192 (C.26.25-1 et seq.), a
 state or county psychiatric hospital, a State developmental center, a staffing registry, and a home care services
 agency as defined in section 1 of P.L.1947, c.262 (C.46.1-1-23).
- "Health care professional" means a person licensed or otherwise authorized pursuant to Title 45 or Title 52 of the Revised Statutes to practice a health care profession that is regulated by the Director of the Division of Consumer Affairs or by one of the following boards: the State Board of Medical Examiners, the New Jersey Board of Nursing, the New Jersey State Board of Pothersey, the State Board of Pothersey State Board of Physical Therapy, the State Board of Respiratory Care, the Orthotics and Prosthetics Board of Examiners, the State Board of Physical Therapy, the State Board of Respiratory Care, the Orthotics and Prosthetics Board of Examiners, the State Board of Psychological Examiners, the State Board of Social Work Examiners, the State Board of Veterinary Medical Examiners, the State Board of Examiners of Ophthalmic Dispensers and Ophthalmic Technicians, the Audiology and Speech-Language Pathology Advisory Committee, the State Board of Marriage and Family Therapy Examiners, the Occupational Therapy Advisory Council and the Certified Psychosnalysts Advisory Committee. "Health care professional" also includes a nurse aide and a personal care assistant certified by the Department of Health [].
- "Medical Practitioner Review Panel" or "review panel" means the Medical Practitioner Review Panel
 established pursuant to N.J.S.A. 45:9-19.8.
- "Report" means the completed written notification form used by a health care entity or a health care
 professional to notify the Clearinghouse Coordinator of the types of reportable conduct set forth in the
 hot I.

CN-9 (Instructions)

Page 1 of 2 Pages

INSTRUCTIONS FOR COMPLETING THE HEALTH CARE FACILITY INQUIRY REGARDING HEALTH CARE PROFESSIONAL FORM

- 3. Obligations of inquiring and receiving facilities pursuant to the Act:
- A. N.J.A.C. 8.30-1.4 requires a facility that receives, from another health care entity, a duly executed Health Care Facility Inquiry Regarding Health Care Professional form to complete and return the form and any other documentation required pursuant to N.J.A.C. 13:45E-6.1 to the inquiring health care entity within slight business days of receipt of the form. A facility that fails to return the completed form and any other required documentation to the inquiring health care entity within eight business days of receipt of the form is subject to penalties pursuant to N.J.A.C. 8:30-1.
- B. The Act at § 15 (N.J.S.A. 126:2H-12.2c) provides as follows:

26:2H-12.2c Disclosure of information by health care entity.

- 15. a. A health care entity, upon the inquiry of another health care entity, shall truthfully:
 - (1) disclose whether, within the seven years precoding the inquiry, it provided any notice to the division pursuant to section 2 of P.L.2005, c.83 (C.262-H.1-2.2b), or to the review panel, as required by section 3 of P.L.1989, c.300 (C.28:2H-12.2a), with respect to the health care professional about whom the inquiry has been made, providing a copy of the form of notification and any supporting documentation that was provided to the division, a professional or occupational liberaing board in the Division of Consumer Affairs in the Department of Law and Public Safety, or the review panel; and
 - (2) provide information about a current or former employee's job performance as it relates to patient care, as provided in this section, and, in the case of a former employee, the reason for the employee's separation.
- b. For the purposes of this section, "job performance" shall relate to the suitability of the employee for re-employment at a health care entity, and the employee's skilts and abilities as they relate to suitability for future employment at a health care entity.

Information about a current or former employee's job performance pursuant to this paragraph shall be

- based on the employee's performance evaluation, and
- · provided to another health care entity only if:
 - (1) the evaluation has been signed by the evaluator and shared with the employee;
 - (2) the employee has had the opportunity to respond; and
 - (3) the employee's response, if any, has been taken into consideration when providing the information to another health care entity.

Job performance as it relates to patient care shall not include the current or former employee's participation in labor activities pursuant to the "National Labor Relations Act," 29 U.S.C. s.151 et seq.

- c. A health care entity, or any employee designated by the entity, which, pursuant to this section, provides information in good faith and without malice to another health care entity concerning a health care professional, including information about a current or former employee's job performance as if relates to patient care, is not liable for civil damages in any cause of action arising out of the provision or reporting of the information.
- d. A health care entity which fails to truthfully disclose information to another health care entity making an inquiry pursuant to this section or fails to cooperate with sub-request for information by the other health care entity shall be subject to such penalties as the Department of Health ... may determine pursuant to sections 13 and 14 of PL.1971, c.138 (C.52.B-14.3 and 26:E4-14) and section 16 of P.L.1997, c.192 (C.26:E3-16), or the director shall determine pursuant to P.L.1998, c.331 (C.34:B-45 tesq.), as applicable.

CN-9 (Instructions)

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Questions?



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