

Quality Improvement (QI) Series

Part 1: Measurement & Display of QI Data

Part 2: Interpretation of Data to Access QI



SEMINAR: EDU 2104W-3

FEES: \$49 per person

Session 1:
Quality Measurement & Display
July 22, 2021 at Noon

OVERVIEW:

There is a great demand for accurate, useful information on healthcare quality that can inform the decisions of consumers, employers, physicians and other clinicians and policymakers. Various types of measures are used in healthcare to assess performance, improvement and other aspects of quality. This first session will provide an overview of the types of measures used in healthcare, methods for simple data collection that engages the frontline and how good display of data can communicate the story with tips for effective displays of data including dashboards.

Session 2:
Interpreting Data & Improvement
August 12, 2021 at Noon

OVERVIEW:

The interpretation of data assigns a meaning to the information analyzed and determines its signification and implications. The importance of data interpretation is evident and it needs to be done properly. Is it improvement, or isn't it? Correctly interpreting data is critical to ensure appropriate decisions are made about processes and need for changes. This second session will provide an overview of how to assess data for signals of improvement, such as trends and why run charts are essential tools for determining improvement vs. normal variation.

LEARNER OUTCOME:

After successfully completing the two-part course, the learner will have knowledge of effective display of data. The learner will be able to list two signals of improvement when observing data, which can be transferrable to their organization.

Successful completion of the course is defined as webinar attendance for 95 percent of the learning session and a completed course evaluation.

TARGET AUDIENCE:

C-suite, nurse leaders, registered nurses, pharmacy, interdisciplinary healthcare providers, quality improvement professionals and risk managers.

FACULTY: Fran Griffin & Associates, LLC

Fran Griffin, RRT, MPA is an improvement consultant with extensive health care experience in high reliability, patient safety, quality improvement and infection prevention. Ms. Griffin works with various organizations to drive clinical quality improvement and provide training to increase skills and capabilities of clinician and health care managers. She has led multiple, successful developed and delivered many quality improvement training programs. Ms. Griffin holds a master's degree in public administration, is co-developer of the Global Trigger Tool and author on numerous articles.

Ms. Griffin is a respiratory therapist and former EMT and worked in clinical care before advancing to hospital administration with oversight for quality, case management, infection prevention and emergency preparedness. She served as a senior advisor to innovation models at the CMS Innovation Center and led the Innovation Advisors Program. She has been faculty for the Institute for Healthcare Improvement since 2000 and was full time staff for eight years.

New Jersey State Nurses Association Accreditation Statement:

This activity has been planned and implemented in accordance with the Essential Areas and policies of the American Nurses Credentialing Center's Commission on Accreditation and New Jersey State Nurses Association through the Health Research and Educational Trust of New Jersey (HRET).

HRET is approved as a provider of nursing continuing professional development by *New Jersey State Nurses Association*, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. Provisional Provider Number P131-3/3/2022.

This activity provides **1.0** nursing contact hours per webinar.

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