The CMS Hospital Conditions of Participation (CoPs) 2021 Series

WEBINAR April 7, 14, 21, 28 & May 5, 2021 1:00 p.m. – 3:00 p.m.

EDU 2110W-3 Fee: \$249 per Organizational Location

OVERVIEW:

This five-part webinar series will cover the entire CMS Hospital Conditions of Participation (CoP) manual. It is a great way to educate everyone in the hospital on all the sections in the CMS hospital manual, especially ones that apply to their department. Hospitals had seen a significant increase in survey activity by CMS until COVID-19 hit. However, CMS is still conducting limited surveys, especially when there has been a compliant or indication of immediate jeopardy. This program will discuss the most problematic standards and how the hospital can do a gap analysis to assist in compliance with the CoPs.

OBJECTIVES:

Part 1

- Discuss how to locate a copy of the current CMS CoP manual
- Describe that a history and physical for a patient undergoing an elective surgery must not be older than 30 days and updated the day of surgery
- Discuss that verbal orders must be signed off by the physician along with a date and time
- Explain the implications for non-compliance with COVID-19 reporting.

Part 2

- Recall that CMS has restraint standards that hospitals must follow
- Describe that the patient has a right to file a grievance and the hospital must have a grievance policy and procedure in place
- Recall that interpreters should be provided for patients with limited English proficiency and this should be documented in the medical record
- Discuss that the term licensed independent practitioner or LIP has been changed to licensed practitioner or LP to allow physician assistants to order restraints.



Part 3

- Describe that medications must be given timely and within one of three blocks of time
- Recall that all protocols should be approved by the medical staff and an order entered into the medical record and signed off
- Recall that there are many pharmacy policies required by CMS
- Recall that a nursing care plan must be in writing, started soon after admission and maintained in the medical record
- Recall that the hospital must have a safe opioid policy approved by the MEC and staff must be educated on the policy.

Part 4

- Recall that CMS has patient safety requirements in the QAPI section that are problematic standards
- Describe that CMS requires many radiology policies include one on radiology safety and to make sure all staff are qualified
- Discuss that a hospital can credential the dietician to order a patient's diet if allowed by the state
- Review related COVID-19 reporting requirements.

Part 5

- Discuss that CMS requires many policies in the area of infection control
- Recall that patients who are referred to home health, inpatient rehab, LTCH and LTC must be given a list in writing of those available and this must be documented in the medical record
- Describe that all staff must be trained in the hospital's policy on organ donation
- Understand that CMS has specific things that are required be documented in the medical record regarding the post-anesthesia assessment
- Recall that CMS has finalized the discharge planning worksheet and changes to the standards.

LEARNER OUTCOME:

Upon completion of the program the learner will be able to list three strategies to be in compliance with CMS Hospital Conditions of Participation (CoP) that will be transferrable to their practice or organization.

Successful completion of the webinar is defined as attendance for 95 percent of the webinar learning session and a completed course evaluation.

TARGET AUDIENCE:

CEOs, chief operations officers, chief nursing officers, chief legal officers, nurses and medical staff, quality managers, nurse educators, risk managers, compliance officers, chief of health information, pharmacists, social workers, discharge planners, patient safety officers, outpatient director, director of rehab, infection control, directors of radiology.



FACULTY:

Laura A. Dixon, BS, JD, RN, CPHRM served as director, Facility Patient Safety and Risk Management and Operations for COPIC from 2014 to 2020. In her role, Dixon provided patient safety and risk management consultations and training to facilities, practitioners and staff in multiple states. Such services included creation of and presentations on risk management topics, assessment of healthcare facilities; and development of programs and compilation of reference materials that complement physician-oriented products.

Dixon has more than 20 years of clinical experience in acute care facilities, including critical care, coronary care, peri-operative services and pain management. Prior to joining COPIC, she served as the director, Western Region, Patient Safety and Risk Management for The Doctors Company in Napa, California. In this capacity, she provided patient safety and risk management consultation to the physicians and staff for the western United States.

As a registered nurse and attorney, Dixon holds a Bachelor of Science degree from Regis University of Denver, a Doctor of Jurisprudence degree from Drake University College of Law, Des Moines, Iowa, and a Registered Nurse Diploma from Saint Luke's School Professional Nursing, Cedar Rapids, Iowa. She is licensed to practice law in Colorado and California.

CONTINUING EDUCATION CREDITS:

New Jersey State Nurses Association Accreditation Statement:

This activity has been planned and implemented in accordance with the Essential Areas and policies of the American Nurses Credentialing Center's Commission on Accreditation and New Jersey State Nurses Association through the Health Research and Educational Trust of New Jersey (HRET). HRET is an approved provider of continuing nursing education by the New Jersey State Nurses Accreditation an accredited approver by the American Nursing Credentialing Center's Commission on Accreditation.

This activity provides 2.0 contact hours. Provisional number - P131-3/2022

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As an independent chartered Chapter of the American College of Healthcare Executives, the ACHE-NJ is authorized to award 2.0 hours of ACHE Qualified Education credit toward advancement or recertification in the American College of Healthcare Executives.

Participants in this program who wish to have it considered for ACHE Qualified Education credit should list their attendance when they apply to the American College of Healthcare Executive for advancement or recertification.

<u>DISCLOSURE INFORMATION</u>: Full disclosure will be provided at the educational activity.

