HRO in Healthcare: How are we doing, New Jersey?

March 4, 2020 | NJHA Conference and Event Center, 760 Alexander Rd., Princeton, N.J. 08540

Registration | 8:30 a.m.

Fee | Complimentary Optional Lunch: \$30 **Program** | 8:45 a.m. – 3:45 p.m.

Seminar | EDU 2044

OVERVIEW:

Health Research and Educational Trust of NJ launched an HRO collaborative in 2017 to build and develop best practices in High Reliability to share and stimulate adoption throughout the state. It's time to bring all the experts together to share what we've learned and discuss how to sustain our momentum. Patient safety is on the top of everyone's list of priorities. Have our efforts provided measurable results in reducing patient harm? Do our culture of safety survey results indicate that our staff feel safe to report? Have we created the fair and just culture we had hoped to? Join in the discussion with expert panels of physicians, quality directors and leaders across the continuum of care.

TARGET AUDIENCE:

C-suite, physicians, nurses, quality and safety directors, rehabilitation facilities, hospice, home health and long-term care providers.

INNOVATION in High Reliability, Patient Safety and Quality POSTERS REQUESTED

Storyboards can be displayed as no more than six PowerPoint slides or a poster. The day of the conference, bring printed slides/poster affixed to a trifold board to NJHA. When you arrive the morning of the conference, you will receive information indicating which time and table location your storyboard should be posted on. These sessions will be held in a gallery format.

If you have any questions regarding the storyboards, please contact Kathryn Collins at kcollins@njha.com.



HRO in Healthcare: How are we doing, New Jersey?

March 4, 2020 Agenda

8:30 a.m. **Registration**

8:45 a.m. Welcome and Overview

8:50 a.m. HRET President Welcome and Introduction

John Gribbin

President & CEO

CentraState Medical Center

Board Chairman

Health Research and Educational Trust of NJ

9 a.m. **Physician Panel Discussion**

Matthew Schreiber, MD

Chief, Clinical Operations

RWJBH Newark Beth Israel Medical Center

David Condoluci, DO, MACOI

Senior Vice President, Chief Safety & Quality Officer

Jefferson Stratford Hospital

Andrea McCoy, MD

Chief Medical Officer and Patient Safety Officer

Cape Regional Health System

Michael Kirchhoff, MD

Patient Safety Officer

Cooper University Health Care

10 a.m. Leadership Prerequisites to Become Highly Reliable, Applying Research to

Operations

Regina Foley, RN, MBA, FACHE

Senior Vice President Integration/Transformation

Hackensack Meridian Health



10:30 a.m. **Break and Poster Session**

11 a.m. **HRO Across the Continuum Discussion**

Lori Herndon, RN, BSN, MBA

President & CEO *AtlantiCare*

Patricia Ostaszewski, MS, CRRN, LNHA

Chief Executive Officer

Encompass Health Rehabilitation Hospital of Toms River

Jennifer Schreiber, MSN, MBA, RN, CPPS

Vice President of Clinical Quality and Informatics

Acuity Specialty Hospital of New Jersey

Kirsten Windos, RN, MSN

Assistant Vice President for Performance Excellence

RWJBH Monmouth Medical Center

Christine Meny, BSN, RN

Director, Ambulatory Nursing Services

Hunterdon Medical Center Home Health Services

12 noon **Lunch and Poster Session**

1 p.m. Case Studies to Classify Safety Events

Noreen DiPadova, MSHA, CPHQ, RRT

Administrative Director of Quality & Risk Management

Cape Regional Health System

Jessica Haines, MBA, CPPS

Patient Safety Manager

Cooper University Health Care

Karen Freeman, MS, CPHRM

Vice President, Quality and Patient Safety

CentraState Medical Center

1:15 p.m. Quality/Risk Directors Panel Discussion

Laura Hayes, MSN, RN, CPHQ

Vice President Quality, Safety & Performance Improvement

Virtua Health

Paul M. Lambrecht, MJ, MHA, CPHQ, CPPS, FACHE

Vice President, Quality & Patient Safety

Inspira Health



Sean Cox, RN, MSN, MAS, CPHQ

Director, Quality & Standards

RWJBH Saint Barnabas Medical Center

Moira Connolly, MSN, Esq.

Vice President and Chief Compliance Officer

St. Joseph's Health

2 p.m. WeCare: Caring for Team Members Following Adverse Clinical Events

Barbra Bunkley, LCSW, LCADC

Program Manager for Addiction Recovery Services

Hackensack Meridian Health

2:45 p.m. **Break and Poster Session**

3 p.m. **Measurement and Sharing Data**

3:30 p.m. HIIN Quality Data Review and Summary

Shannon Davila, MSN, RN, CIC, CPHQ

Director, Institute for Quality and Patient Safety

New Jersey Hospital Association

3:45 p.m. *Adjourn*



EDU 2044 – HRO in Healthcare FEES | Complimentary

March 4, 2020 Optional Lunch: \$30

Location: NJHA Conference and Event Center 760 Alexander Road, Princeton, NJ 08540 **Directions:** www.njha.com/directions.aspx

Guarantee your seat now by paying for your registration online with a credit card. It's secure and easy.

Click on the following link: http://hret-registration.njha.com

PAYING BY CHECK

Please fax your registration form prior to mailing with your payment.

A copy of the registration must accompany your check in order to allocate your payment properly.

FAX: 609-228-5336

Make check payable to: HBS

Mail to: HBS – P.O. Box 828709 – Philadelphia, PA 19182-8709

- For registration inquiries, please contact HRET at: HRETEducation@njha.com or 609-275-4181
- If special accommodations are necessary, please call 609-275-4181.
- In the event of inclement weather, call 609-275-4140 before coming to the conference.

| Check ALL that apply: | Member | Non-member | Optional Lunch |
|--------------------------|--------|------------|----------------|
| REGISTRATION | | | |
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