

Reducing Avoidable Readmissions by Improving Transitions in Care

New Jersey Hospital Association, Princeton, NJ

Sept. 29, 2015

Registration: 7:45 a.m. **Location:** NJHA Conference and Event Center

Program: 8:15 a.m. – 4:15 p.m. 760 Alexander Road, Princeton

Seminar: EDU 1552 Fee: \$95/person

PROGRAM OVERVIEW:

When a patient's transition from the hospital to home is less than optimal, the repercussions can be far-reaching — hospital readmission, an adverse medical event and even mortality. Without sufficient information and an understanding of their diagnoses, medication, and self-care needs, patients cannot fully participate in their care during and after hospital stays. Additionally, poorly designed discharge processes create unnecessary stress for medical and nursing staff, causing failed communications, rework and frustrations. A comprehensive and reliable discharge plan, along with post-discharge support, can reduce readmission rates, improve health outcomes and ensure quality transitions.

OBJECTIVES:

- 1. Describes one intervention to improving care transitions and reducing avoidable readmission in the acute care setting
- 2. Explains the role of a Community-based Care Transitions Program (CCTP) in reducing avoidable readmissions and improving transitions of care
- 3. Articulates how reduced payments to Medicare fee-for-service discharges are related to "excess readmissions"
- 4. Lists one Accountable Care Organization (ACO) update
- 5. Discusses two specific strategies for enhancing care coordination between hospitals and skilled nursing facilities to reduce avoidable readmissions
- 6. Describes the role of the Comprehensive Primary Care Initiative in improving patient safety and quality of care.

TARGET AUDIENCE:

Physicians, nurses, case managers, community-based providers (such as home care organizations and office practices), rehabilitation hospitals, licensed nursing home administrators, assisted living administrators, home health agencies and home-based providers (such as PACE, adult day care), quality improvement directors, pharmacists.

CONTINUING EDUCATION CREDITS:

Accreditation Statement:

Health Research and Educational Trust is accredited by the Medical Society of New Jersey to provide continuing medical education for physicians.

AMA Credit Designation Statement:

Health Research and Educational Trust designates this live activity for a maximum of <u>5.75</u> *AMA PRA Category 1 Credits* TM. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

HRET-NJHA is an approved provider of continuing education by the New Jersey State Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. Provider Number P131-1/15-18.

This activity provides <u>6.0</u> contact hours.

There are no conflicts of interest, sponsorship or financial/commercial support being supplied for this activity. Accredited status does not imply endorsement by the provider or American Nurses Credentialing Center's Commission on Accreditation of any commercial products displayed in conjunction with an activity.

DISCLOSURE INFORMATION: Full disclosure will be provided at the educational activity.

This continuing education program is sponsored/conducted by the Health Research and Educational Trust and is in compliance with N.J.A.C. 8:34-7.3 to provide licensed nursing home administrator (LNHA) and certified assisted living administrator (CALA) education credits accepted by the Nursing Home Administrators Licensing Board. This education activity may only be used for continuing education credit and not to meet academic college credits.

This education activity has been approved for 5.5 LNHA/CALA credits.

Health Research and Educational Trust has been approved by the New Jersey Department of Health as a provider of New Jersey Public Health Continuing Education Contact Hours (CEs). Participants who successfully complete this educational program will be awarded <u>6.0</u> N.J. Public Health Continuing Education Contact Hours (CEs). (*Credits Pending*)

Application for pharmacy credits has been submitted to the New Jersey Board of Pharmacy. (Credits pending.)

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AGENDA

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8:15 a.m.	vveicome a	nd Overview

Nancy E. Schafer Winter, MSN, RN, NE-BC

Director of Clinical Quality and Program Development

Primary Nurse Planner

New Jersey Hospital Association

8:30 a.m. CMS Hospital Readmission Reduction Program

Andrew Miller, MD, MPH

Network Task Lead, Care Coordination

Quality Insights Quality Innovation Network - QIN

9:30 a.m. **ACO Update**

John Slotman

Vice President, GME Policy and Teaching Hospital Issues

New Jersey Hospital Association

10:00 a.m. *Break*

10:15 a.m. Skilled Nursing Facility (SNF) Value Based Purchasing Program

Jean Moody-Williams

Deputy Director

Center for Clinical Standards and Quality at Center for Medicare & Medicaid Services

11:15 a.m. Long Term Care Model: Reducing Avoidable Readmissions

Christine Gerber, RN, BSN

Director of Quality Management for Long Term Care at Virtua

Virtua

12:15 p.m. *Networking Luncheon*

1 p.m. The Community-Based Care Transitions Program (CCTP): NJ Model

Marie Perillo, RN, BSN

Director Care Coordination

Central New Jersey Care Transitions Program

2 p.m. Behavioral Health Model: Reducing Avoidable Readmissions

Stan Evanowski, LCSW

Director Outpatient Behavioral Health

Monmouth Medical Center

Erin Moore

Data Analyst, Integrated Health Home DSRIP Program

Monmouth Medical Center

3 p.m. Comprehensive Primary Care Initiative: Panel Discussion

Angela Adetola – Featured Speaker

Health Insurance Specialist

Center for Medicare and Medicaid Services

Along with New Jersey providers

4 p.m. Final Comments and Evaluations

4:15 p.m. *Adjournment*

Registration Guidelines for 2015

PAYING BY CREDIT CARD

<u>Guarantee</u> your seat now by paying for your registration online with a credit card. **It's secure and easy.**

Click on the following link:

http://hret-registration.njha.com

<u>Note</u>: For security purposes, please **DO NOT** mail credit card information with your security code to the P.O. Box. Save time and register online through our secure Web site.

PAYING BY CHECK

Reference the seminar number in the memo on the face of the check. Your registration will not be confirmed until your payment is received by HRET. A copy of the registration form must accompany the check in order to allocate payment properly.

Make check payable to: HRET of NJ

Mailing address: P.O. Box 828691 – Philadelphia, PA 19182-8691

FAX: 609-275-4271

Payments sent by mail must be postmarked no later than Tuesday, Sept. 15, 2015

GENERAL INFORMATION

- Fax your registration to 609-275-4271 prior to mailing with payment to guarantee your reservation.
- After Sept. 15, check payments must be presented at registration the day of the program. HRET/NJHA staff reserve the right to refuse entrance if payment is not received in full at the time of registration.
- Walk-in registration: NJHA will do its best to accommodate walk-ins, but cannot guarantee seating. Please call 609-275-4180 the day preceding a conference to inquire about availability. If NJHA can accommodate you, payment in full is due at the registration table via check or credit card. No exceptions.
- Program inquiries should be directed to Nancy Winter at nwinter@njha.com.
- Registration and payment inquiries should be directed to HRETEducation@njha.com or 609-275-4180.
- For directions visit NJHA at: http://www.njha.com/directions.aspx.
- Ample parking is available behind the conference center building.
- If you have a disability and need special accommodation, call 609-275-4180.

CANCELLATION POLICY

- Cancellations received by Sept. 24 will receive a refund minus a \$30 administrative fee.
- No refunds will be issued after the deadline or for no-shows.
- Registrants unable to attend may send an alternate. Alternate attendee information should be sent at least 48 hours in advance of program to HRETEducation@njha.com

Reducing Avoidable Readmissions by Improving Transitions in Care

Date:	Sept. 29, 2015
Registration Start:	8 a.m.
Program Start:	8:30 a.m.
Location:	New Jersey Hospital Association
	760 Alexander Road, Princeton, NJ 08540
Fee:	\$95/person
Seminar:	EDU 1552

Payment by Mail or Fax

(Type information directly into this PDF form before printing. Copy form to add registrants.)

<u>Note</u>: Your registration will not be complete until payment has been received. Payment must be postmarked no later than Sept. 15, 2015

Online Credit Card Registration

To register online with a credit card, do not type into this form.

Instead click "Register for this Event" below.

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Full Name:	Additional Registrant:
Job Title:	Job Title:
Degrees/Credentials (MD, RN, LNHA, etc.):	Degrees/Credentials (MD, RN, LNHA, etc.):
Email:	Email:
Phone number:	Phone number:
Organization:	Additional Registrant:
Organization Address:	Job Title:
City, State, Zip:	Degrees/Credentials (MD, RN, LNHA, etc.):
Registration Contact:	Email:
Contact email:	Phone number:
Payment Information: Check Credit Card	Additional Registrant:
Check / Credit Card No.:	Job Title:
Expiration Date: Security Code:	Degrees/Credentials (MD, RN, LNHA, etc.):
Name on credit card:	Email:
Billing Address: (street, city, state, zip)	Phone number: