



FREE

Introduction to the BFCC-QIO - Livanta

Monday, Sept. 8, 2014

2 – 3 p.m.

Effective Aug. 1 with the 11th Scope of Work (SOW) for the CMS quality improvement program, changes were implemented regarding QIO structure and functions involving beneficiary protection. Beneficiary and Family Centered Care QIOs are responsible for case review. Livanta is the BFCC-QIO for New Jersey, along with several other states. This webinar will provide a detailed introduction to Livanta and responses to frequently asked questions.

Objectives:

- To learn Livanta's organizational structure and role as a BFCC-QIO.
- To understand the provider's role vis-à-vis the BFCC-QIO.
- To review beneficiary appeal and case review policies under the BFCC-QIO.

Target Audience:

Case managers, social workers and other healthcare organization staff involved in Medicare beneficiary appeals and case review in general and specialty hospitals, nursing homes, home health agencies and other Medicare provider settings.

To make the best possible use of the time for the webinar, questions should be submitted in advance no later than Sept. 3 to tedelstein@njha.com

Speaker:

Laura Dugan

Area 1 Communications Lead

Livanta

Webinar instructions

After you have registered for the Webinar, you will receive an e-mail from WebEx with the date and time of the Webinar, the event number, password and the toll-free event phone number (1-866-699-3239). You also will receive the WebEx address you'll need to log on. Click the "Join" button for **Introduction to the BFCC-QIO - Livanta** and follow the prompts. **Please do not delete the Webex e-mail; you will need the information to join the Webinar.**

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