





# Best Practices & the Top Ten Nursing Home and Assisted Living Citations

Rider University, Lawrenceville, NJ

## Sept. 18, 2014

Registration and Continental Breakfast: 9 – 9:30 a.m. Location: Rider University Daly Dining Hall Mercer Room 2083 Lawrenceville Road, Lawrenceville, NJ Program: 9:30 a.m. – 1 p.m. Fee: NJHA/LANJ/HCANJ members: \$125 ea. Non-members: \$175 ea.

Quality improvement hinges on applying best practices in situations that are challenging. This program focuses on the top 10 regulatory citations in nursing homes and assisted living communities with the aim of providing strategies that have been proven to work in addressing these citations – or in keeping facilities from experiencing citations altogether.

#### **Objectives**:

- 1. To understand the most common causes of deficiencies.
- 2. To learn the most recent guidance provided by CMS to state agencies.
- 3. To adapt best practices and other strategies that have been proven to work in key areas where deficiencies are being cited.

#### **Target Audience:**

Nursing home and assisted living administrators, directors of nursing, wellness coordinators, department directors

#### **Continuing Education Credits:**

This continuing education program is sponsored/conducted by the Health Research and Educational Trust and is in compliance with N.J.A.C. 8:34-7.3 to provide licensed nursing home administrator (LNHA) and certified assisted living administrator (CALA) education credits accepted by the Nursing Home Administrators Licensing Board. This education activity may only be used for continuing education credit and not to meet academic college credits.

This education activity has been approved for 3.0 LNHA/CALA credits.

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Rider University, 2083 Lawrenceville Road, Lawrenceville, NJ

### Sept. 18, 2014

#### AGENDA

9:00 a.m.	Registration and Continental Breakfast	
9:30 a.m.	Welcome and Overview	
9:45 a.m.	New Jersey's Top 10 Nursing Home and Assisted Living Citations	
	Joanne Maxwell Program Manager Division of Health Facility Survey & Field Operations Department of Health	
	<b>Pamela Gendlek</b> Program Manager Division of Health Facility Survey & Field Operations Department of Health	
11:00 a.m.	Break	
11:15 a.m.	Panel Presentation on Best Practices	
12:45 p.m.	Program Evaluation	
1:00 p.m.	Adjournment	

### Directions to Rider University Lawrenceville Campus & Parking Instructions

#### **Rider University, Daly Dining Hall Mercer Room, 2083 Lawrenceville Road, Lawrenceville, NJ 08648-3001** *\*Visitor parking is designated along the tree-line.\**

#### By Car

**From the NJ Turnpike:** Take the New Jersey Turnpike South to exit 7A (I-195 West). Follow I-195 West to Exit 60-B for I-295 North toward Princeton. I-295 will become I-95 South. Take Exit 7-A off of I-95 to US Route 206 South (Trenton). Rider is a quarter mile on the right.

**From Route 1 South:** Take the exit for Interstate 95 South (sign says "To Pennsylvania"). Bear right at junction, following signs for I-95 South (Pennsylvania). Take Exit 7A off of I-95 to US Route 206 South (Trenton). Rider is a quarter mile on the right.

**From South Jersey:** From the Garden State Parkway: take Exit 98 (I-195 West). Follow I-195 West to Exit 60-B for I-295 North toward Princeton. I-295 will become I-95 South. Take Exit 7A off of I-95 to US Route 206 South (Trenton). Rider is a quarter mile on the right.

**From I-295 North:** I-295 North, straight over the Delaware River into New Jersey. Take Exit 7-A off of I-95 to US Route 206 South (Trenton). Rider is a quarter mile on the right.

**From the Pennsylvania Turnpike:** Take the Pennsylvania Turnpike East to the main Philadelphia Exit 351 and follow the signs to I-95 North. Continue on I-95 North, straight over the Delaware River into New Jersey. Take Exit 7-A off of I-95 to US Route 206 South (Trenton). Rider is a quarter mile on the right.

#### By Train or Bus

Amtrak trains for Trenton and Princeton Junction leave Penn Station in New York City and 30th Street Station in Philadelphia. New Jersey Transit provides rail service to Princeton Junction, Hamilton and Trenton from New York City and the surrounding area, and SEPTA provides service to Trenton and West Trenton from Philadelphia and the surrounding area. New Jersey Transit schedules may be consulted for bus service from Hamilton and Trenton train stations.

- Amtrak
- New Jersey Transit
- Northeast Corridor Train Schedule
- Bus Service (No. 606) from Hamilton & Trenton Stations
- SEPTA

#### Need more directions?

• Call 609-896-5042 or 1-800-257-9026

#### PAYING BY CREDIT CARD

<u>Guarantee</u> your seat now by registering and paying on line with a credit card. It's secure and easy.

Click on the following link: http://www.njha.com/education/brochure/?id=535

<u>Note</u>: For security purposes, please **DO NOT** mail credit card information with your security code to the P. O. Box. Save time and register online through our secure Web site.

#### **PAYING BY CHECK**

Please fax your registration prior to mailing with payment. Your registration will be incomplete until your payment is received. A copy of the registration must accompany your check in order to allocate your payment properly.

FAX: 609-275-4271

#### Make check payable to: Health Research and Educational Trust of New Jersey

Mail to: HRET of NJ P.O. Box 828691 Philadelphia, PA 19182-8691

### Payment is due by Sept. 10.

#### **CANCELLATION POLICY**

- Cancellations received by Sept. 10 will receive a refund minus a \$50 administrative fee. Cancellations received after Sept. 10 will <u>not</u> be eligible for a refund.
- Registrants unable to attend may send an alternate.

#### **GENERAL INFORMATION**

- Directions to Rider University: <a href="http://www.rider.edu/lawdirections">http://www.rider.edu/lawdirections</a>
- **Onsite registration**: We will do our best to accommodate walk-ins, but cannot guarantee seating. If a conference does have availability, payment is due at that time.
- For program inquiries, please contact the program coordinator at: <u>kjackson@njha.com</u>.
- For registration and payment inquiries, please contact <u>chendrix@njha.com</u>.
- In the event of inclement weather, call 609-275-4140 before coming to the conference.
- If you have a disability and need special accommodation, please call 609-275-4181.

## Best Practices & the Top Ten Nursing Home and Assisted Living Citations

Date:	September 18, 2014
<b>Registration Start:</b>	9:00 a.m.
<b>Program Start:</b>	9:30 a.m.
Location:	Rider University, Daly Dining Hall Mercer Room,
	2083 Lawrenceville Road, Lawrenceville, NJ 08648
Fee:	NJHA/LANJ/HCANJ members: \$125 ea. /Non-members: \$175 ea.
Seminar:	EDU 1458

#### REGISTRATION

(Please type or print clearly. Please copy form for additional registrants.)

Note: Your registration will not be complete until payment has been received. Payment is due no later than Sept. 10, 2014

#### **Credit Card Registration**

To register by credit card, please click on the following link: <u>http://www.njha.com/education/brochure/?id=535</u>

Full Name:	(EDU 1458)
Job Title:	Check Amount: \$ Check #
Degrees/Credentials (MD, RN, LNHA, etc.):	Organization:
E-mail:	Organization Address:
Phone Number:	City, State, Zip:

#### Additional Registrant

Full Name:	(EDU 1458)
Job Title:	Check Amount: \$ Check #
Degrees/Credentials (MD, RN, LNHA, etc.):	Organization:
E-mail:	Organization Address:
Phone Number:	City, State, Zip: