



# AUDITTRAX

## AUDITTRAX A workflow tool for managing audits.

*Our customers say it all*

“AUDIT Trax is a powerful software tool that has helped my RAC team stay in control of the audit process. AUDIT Trax keeps us on top of deadlines and the automated appeal letters help us respond to denials very quickly. Installation and support is also top notch.”

*Director HIM / RAC Coordinator  
New Jersey Facility*

“AUDIT Trax, I have found to be a very user friendly program. Very easy to navigate, upload files and follow the entire course of an individual record. Excellent selection for our RAC tracking needs.”

*RAC Coordinator  
New Jersey Facility*

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**Y**ou arrive in your office and find a RAC record request letter on your desk! 100 medical records, due back in 45 days. Someone has to pull and review the records, copy them, log them into a spreadsheet and arrange for them to be packaged and mailed – guaranteed to arrive at the RAC contractor before the 45th day. And that’s just the beginning of your audit concerns.

How will you coordinate work processes and deadlines for Medicaid RAC audits as well as your existing audits for commercial cases, CERTS, ZPIC and your organizations own internal audits?

Sound overwhelming? AUDIT Trax, a comprehensive workflow tool for managing all audits will put you in control!

### AUDITTRAX HIGHLIGHTS

RAC Case ID	Letter Request ID	Patient Account Number	Medical Record Number	Patient Name	Audit Status	Audit Type	Amount at Risk	Audit Queue	Due Date
RACID-complex-2-2	LTR-complex-2	PCN-016-0209	MRN-016-0209	AA, Double N	Medical Record Requested			Medical Records	7/20/20
RACallauditsalready	allauditsalready	PCN-016-0710	MRN-016-0710	Alyssum, White N	Medical Record Requested			Medical Records	8/21/20
RACID-auto-1-1	LTR-auto-1	PCN-016-0203	MRN-016-0204	Breeze, Summer N	1st Appeal: Redetermination	C	\$1,000	Coding Audits	9/28/20
RACID-auto-1-2	LTR-auto-1	PCN-016-0205	MRN-016-0205	Lily, Water N	1st Appeal: Redetermination	M	\$1,000	Medical Necessity	9/28/20
RACID-auto-1-3	LTR-auto-1	PCN-016-0206	MRN-016-0206	Flower, Wild N	1st Appeal: Redetermination	L	\$1,000	Level of Care Denials	9/28/20

- Manages internal and external audits as well as on-site and off-site reviews
  - Ensures compliance with stringent deadlines
  - Familiar and straightforward user dashboards and work queues
  - Centralizes documentation for all audit activity
  - Monitors status of your appeal
  - Time saving built-in appeal letters and facility correspondence
  - Sends e-mail alerts when new cases are added to a work queue...never miss an audit deadline
  - RAC Audit upload of scanned or EHR medical records into AUDIT Trax
  - RAC Output to CD or DVD eliminates printing costs
  - UB data import streamlines entry of new audits and greatly reducing mailing costs
  - Detailed management reports to identify trends in audit activity, or issues in coding, physician documentation, case management, or billing errors
- In addition to your facility operational enhancements, AUDIT Trax customers will appreciate:*
- Low subscription fee, including telephone support
  - Continual software enhancement and user group meetings
  - Two systems for the price of one – a “training” system and LIVE System