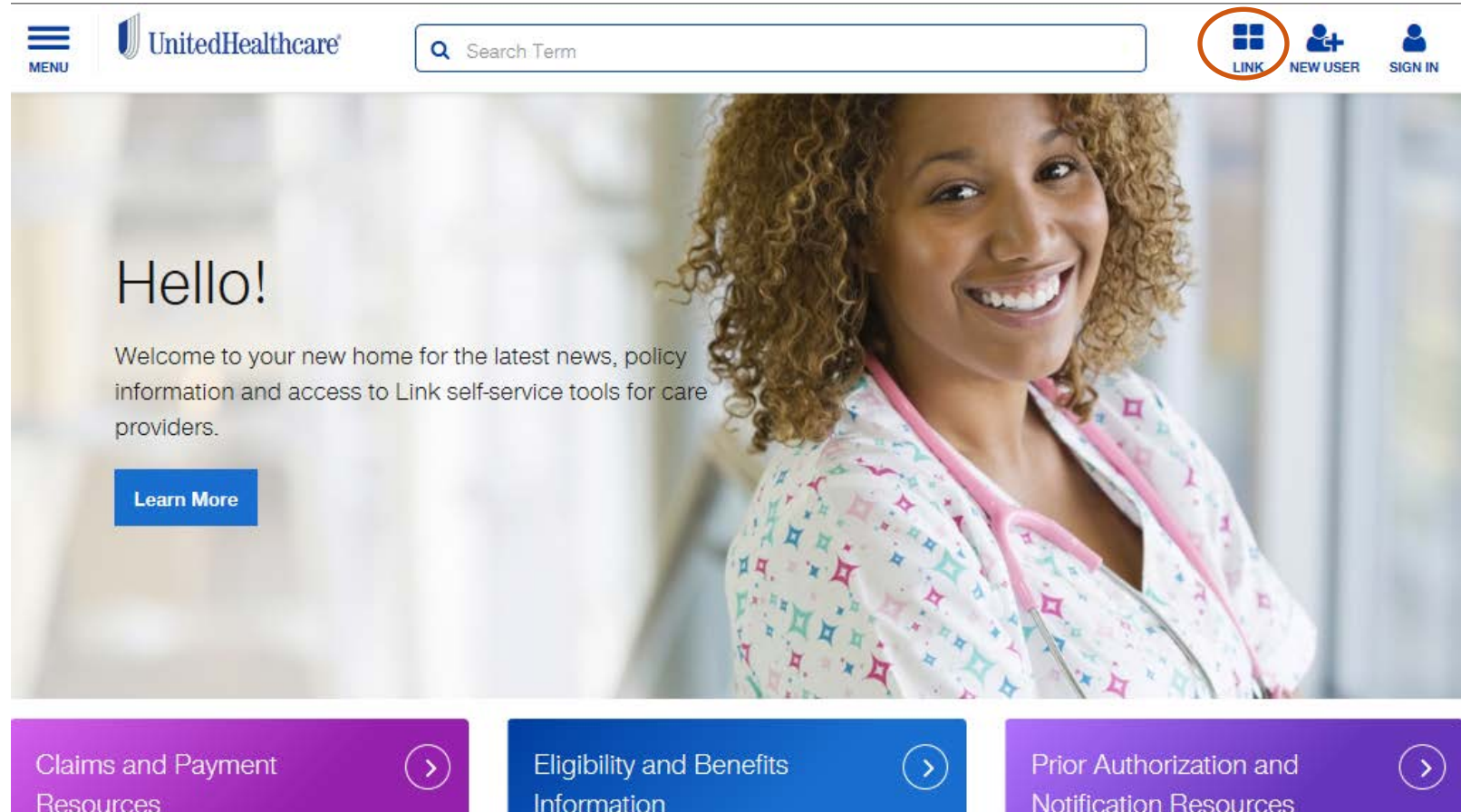


Access Link at UHCprovider.com



Sign in to Link by clicking on the Link button in the top right corner.

Your Link Dashboard

Link



Link

EDIT

 eligibilityLink

*Required

*Confirm Payer Name (Insurance Company)/Payer ID ⓘ

UnitedHealthcare - 87728

* Member ID

* Date of Birth

First Date of Service

Last Date of Service

If a date range is not entered, current date will be used.

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claimsLink



UnitedHealthcare
Eligibility &
Benefits



700,000 Link Users Now Have Access to
eligibilityLink!

Don't worry if you don't have it yet – you will by mid-March. The upgraded eligibilityLink app will soon be your single online source for eligibility and benefits information.

We offer [training webinars](#) every other Thursday.



UnitedHealthcare
Claims
Management



UnitedHealthcare
Claims
Reconsideration

UnitedHealthcare
Online



UHC On Air



Quick Reference
Guides

Productivity Analysis

Take back time in your day!

Scenario:

1. Your organization calls UnitedHealthcare 300 times per month to get pre-service and claim follow up information.



32.5 hours a month on the phone

2. Shift the calls to Link transactions.



only 4.7 hours online each month

3. Estimated time saved:



More than 27 FTE hours each month

Call Transaction Time

Calls per month	300
Average minutes per call	6.5
Hours per month	32.50

Link Transaction Time

Transactions per month	300
Ave. transaction time on Link (minutes)	0.94
Hours per month	4.70

Estimated Time Savings

Estimated monthly time savings (hours)	27.80
--	--------------

For demonstration purposes only

Go Paperless!



Say goodbye to paper.

Printing costs are a common and often unrecognized source of administrative cost in many organizations. But with Link's self-service tools, you can submit claims, view letters and run reports — all online.

Get Started Today!

To sign in to Link, go to UHCprovider.com and click on the Link button in the upper right corner.

For more information, go to UHCprovider.com > Link.

Top 10 ways to save paper by using Link self-service tools:

1. File claims reconsideration requests and appeals online.
2. Electronically attach medical records for pended claims.
3. Record screenshots for online results and submission confirmations.
4. View claims letters online.
5. View provider remittance advice/explanations of benefits online.
6. Submit claims online.
7. Save a PDF copy of a member's health care ID card.
8. View UnitedHealthcare reports online.
9. Complete your required quarterly attestation for your care provider demographic data online*.
10. Update your physician roster online*.

Behavioral Health Integration

Change in NJ FamilyCare (NJFC) Health Plan Benefit Coverage effective July 1, 2018

- MCO will begin ownership of:
 - all SUD (Substance Use Disorder) services including but not limited to hospital based services, outpatient SUD services, SUD IOP, partial care, residential, ambulatory withdrawal management services and MAT for **MLTSS, DDD and FIDE SNP**
 - all admissions to a general acute hospital (including admissions to a psychiatric unit) for **ALL MCO enrolled individuals**. These changes are NOT limited to MLTSS, FIDE SNP and DDD.

Prior Authorization Requirements

Prior authorization is required for all MLTSS services – regardless of whether the Care Provider participates with UnitedHealthcare Community Plan of New Jersey.

Care Providers can view the complete prior authorization list for Medicaid and MLTSS at UHCCommunityPlan.com under Provider Information.

To request prior authorization, please call 800-262-0305.

All members receiving MLTSS services will receive a face-to-face assessment for evaluation of needs from one of our care managers.

Prior Authorization and Notification

Menu

Link



Link

⚙ EDIT

Link users are seriously fast.

The average Link transaction can be completed **in less than one minute** compared to an average phone call of six and a half minutes or more.



 **eligibilityLink**

*Required

*Confirm Payer Name (Insurance Company)/Payer ID 

UnitedHealthcare - 87726 

* Member ID

* Date of Birth

MM/DD/YYYY 

First Date of Service

MM/DD/YYYY 

Last Date of Service

MM/DD/YYYY 

If a date range is not entered, current date will be used.

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UnitedHealthcare
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 **claimsLink**

 **Electronic
Payments &
Statements**



**Prior
Authorization
and Notification**

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 **Care Conductor**

Notification/Authorization

SEARCH RESULTS


Showing 1 to 2 of 2 View per page 10 ▾ < 1 of 1 >


ROW#	NOTIFICATION AUTHORIZATION #	MEMBER ID	LAST NAME	FIRST NAME	SERVICE SETTING	PLACE OF SERVICE	SERVICE DATES	CASE STATUS
1	A010000005	00000000	PATIENT	NATHAN	Inpatient	Acute Hospital	06/01/2017- 07/01/2017	Open
2	A010000001	99999999	PATIENT	MARIE	Outpatient Facility	Outpatient Facility	06/23/2017- 06/23/2017	Closed


Showing 1 to 2 of 2 View per page 10 ▾ < 1 of 1 >


Link Resources


To learn more about Link, please visit the Link resources page at UHCprovider.com/Link.


MENU



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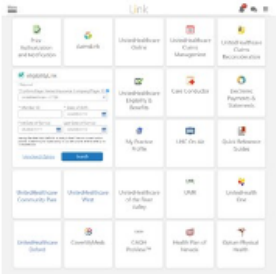
[eligibilityLink App](#)

[My Practice Profile and Attestation](#)

[PreCheck MyScript App](#)

[Prior Authorization and Notification App](#)

Link Self-Service Tools



Link is your gateway to UnitedHealthcare's online tools. With Link, you can get member eligibility, benefits and claims information for multiple UnitedHealthcare plans – without having to pick up the phone or jump between multiple websites.

Go to Link Self-Service Tool Dashboard

For general Link information and help, click on any plus sign (+) below to access quick reference guides, tutorials, FAQs and more.