

# **TeamSTEPPS Train-the-Trainer Course**

*New Jersey Hospital Association, Princeton*

**June 18, 2014**

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Registration & Continental Breakfast: 7:30 a.m.  
Location: NJHA Conference and Event Center  
760 Alexander Road, Princeton, N.J.

Program: 8 a.m. – 4:15 p.m.  
Fee: \$195 per person

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TeamSTEPPS™ is an evidence-based teamwork system aimed at optimizing patient outcomes by improving communication and teamwork skills among healthcare professionals. Through the use of a comprehensive set of ready-to-use materials and a training curriculum, the implementation of TeamSTEPPS™ in an organization facilitates successful integration of teamwork principles into any healthcare environment.

## **OBJECTIVES:**

1. State the role of teamwork and communication skills in creating a culture of safety.
2. List essential skills needed to function as an effective team member.
3. Identify key tools to enhance situation monitoring, mutual support and coaching for team members.
4. State how to apply the limited English proficiency tools.
5. Recognize implementation and sustainment techniques.
6. Discuss the different roles of the coach.
7. Create an action plan to implement the TeamSTEPPS™ model in participant organization.

## **TARGET AUDIENCE:**

Physicians, nurses, pharmacist, healthcare technicians, social workers, case managers

## **CONTINUING EDUCATION CREDITS:**

Accreditation Statement:

HRET is accredited by the Medical Society of New Jersey to provide continuing medical education for physicians.

AMA Credit Designation Statement:

HRET designates this live activity for 7.0 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

HRET-NJHA is an approved provider of continuing education by the New Jersey State Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. P#131-5/11-14.

This activity provides 7.25 contact hours.

There are no conflicts of interest, sponsorship or financial/commercial support being supplied for this activity. Accredited status does not imply endorsement by the provider or American Nurses Credentialing Center's Commission on Accreditation of any commercial products displayed in conjunction with an activity.

DISCLOSURE INFORMATION: Full disclosure will be provided at the educational activity

Participants who successfully complete this educational program will be awarded 6.25 N.J. Public Health Continuing Education Contact Hours (CEs).

HRET has been approved by the N.J. Department of Health as a provider of New Jersey Public Health Continuing Education Contact Hours (CEs).

Application for pharmacy credits has been submitted to the N.J. Board of Pharmacy. Credits pending.

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## **AGENDA**

- 7:30 a.m. Registration and Continental Breakfast
- 8:00 **Welcome and Introduction to TeamSTEPPS**
- 8:45 **Team Essentials**
- 9:15 **Communication, Situation Monitoring and Mutual Support Tools**
- 10:15 *Break*
- 10:30 **Implementing TeamSTEPPS for Patients with Limited English Proficiency**
- 11:15 **Group Activity- Using the Tools**
- 12:15 p.m. *Networking Luncheon*
- 1:00 **Effectively Coaching the Team**
- 2:00 **Implementation and Sustainment**
- 3:30 **Summary: Putting it all Together**
- 4:00 **Questions and Answers, Evaluations**
- 4:15 p.m. *Adjourn*

### **FACULTY:**

***Nancy E. Shafer Winter, MSN, RN, NE-BC***  
Clinical Quality Improvement Manager  
*New Jersey Hospital Association*

***Maria Mera, MPH***  
Project Manager, HRET Research  
*New Jersey Hospital Association*

***Shannon Davila, MSN, RN, CIC, CPHQ***  
Clinical Quality Improvement Manager  
*New Jersey Hospital Association*

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## PAYMENT INFORMATION \$195 per person

<p><u>For payment by check:</u></p> <p>Registration form must be included with check in order to be registered. Please also fax a copy of the registration to 609-275-4271 to ensure timely receipt in the event that the mail is delayed.</p> <p>Please make checks payable to: HRET of NJ</p> <p>Mail to: HRET of NJ P.O. Box 828691 Philadelphia, PA 19182-8691</p> <p>Faxed copies of check will not be accepted.</p>	<p><u>For payment by credit card:</u></p> <p>Registrations will be accepted via fax <b>ONLY IF ACCOMPANIED BY</b> credit card information (MC, Amex, or Visa).</p> <p>Please fax to 609-275-4271.</p> <p><u>General Information:</u></p> <ul style="list-style-type: none"> <li>Parking is in rear of the building.</li> <li>In the event of inclement or questionable weather, please call 609-275-4140 for more information.</li> <li>For brochures or a calendar of upcoming seminars go to <a href="http://www.njha.com/index.aspx">http://www.njha.com/index.aspx</a>.</li> </ul>	<p><u>Cancellation Policy:</u></p> <ul style="list-style-type: none"> <li>Cancellations received by <b>6/12/2014</b> will receive a refund minus a \$80 per person service fee.</li> <li><b>Cancellations received after 6/12/2014 will not be eligible for a refund.</b></li> <li>Registrants unable to attend may send an alternate.</li> <li>For a complete overview of our cancellation policy, please visit our Web site.</li> </ul>
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For more information, or if you have a disability and need a special accommodation, please call 609-275-4181

For directions or a detailed map, visit NJHA on the Web at <http://www.njha.com/directions.aspx>.

*Please note that your registration will not be complete until payment has been received.  
Payment is due no later than **6/12/2014**.*

**REGISTRATION** (Please type or print clearly)

**Seminar # 1435** (TeamSTEPPS)  
**FEE:** \$195 per person

Name:	Payment Amount: \$	
Job Title:	Method of Payment: <input type="checkbox"/> Check # _____ <input type="checkbox"/> Amex <input type="checkbox"/> Visa <input type="checkbox"/> MasterCard	
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