Improving Transitions of Care: Improving Quality and Reducing Unnecessary Readmissions

Date: June 12, 2013
Location: The Conference & Event Center
        at the New Jersey Hospital Association

Registration: 7:30 a.m. – 8 a.m.
Program: 8 a.m. – 4:15 p.m.

Reducing avoidable hospital readmissions helps providers improve quality and reduce costs in the overall healthcare system. In addition to having financial implications, avoidable readmissions are increasingly viewed as a quality issue by payers, healthcare organizations and patients. With heart failure (HF) related hospitalizations increasing each year and contributing to $29 billion in total hospital costs, 10 percent of total hospital expenditures and a significant number of hospitalizations from nursing homes, hospitals have turned their attention to working to prevent avoidable readmissions for this and other chronic disease states. Join your colleagues for this important learning session highlighting evidence-based strategies to improve quality of care, build an organizational culture that supports improved transitions of care and reduce unnecessary readmissions.

At the conclusion of this activity participants will be able to:

- Define and discuss significant risk factors that may increase a patient’s chance of readmission.
- Identify evidence based strategies aimed at reduction of unnecessary readmissions.
- Describe an organizational culture that supports readmission reduction through improved transitions of care.
- Recognize system-wide barriers to reducing unnecessary readmissions.

TARGET AUDIENCE:
- Physicians
- Nurses
- Pharmacists
- Quality and patient safety administrators/risk management personnel
- Long term care
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CONTINUING EDUCATION CREDITS:

Accreditation Statement:
HRET is accredited by the Medical Society of New Jersey to provide continuing medical education for physicians.

AMA Credit Designation Statement:
HRET designates this live activity for a maximum of 7.0 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

HRET-NJHA is an approved provider of continuing education by the New Jersey State Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. P#131-5/11-14.

This activity is approved for up to 7.5 contact hours.
There is no commercial support for this activity. Accredited status does not imply endorsement by the provider or American Nurses Credentialing Center's Commission on Accreditation of any commercial products displayed in conjunction with an activity.

Disclosure information: Full disclosure will be provided at the educational activity.

Application for pharmacy credits has been submitted to the N.J. Board of Pharmacy. Credits pending.

This continuing education program is sponsored/conducted by the Health Research and Educational Trust and is in compliance with N.J.A.C. 8:34-7.3 to provide licensed nursing home administrator (LNHA) and certified assisted living administrator (CALA) education credits accepted by the Nursing Home Administrators Licensing Board. This education activity may only be used for continuing education credit and not to meet academic college credits. This education activity has been approved for 7.5 LNHA/CALA credits.
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AGENDA

7:30 a.m.  Registration

8:00  Welcome & Overview

_Nancy E. Shafer Winter, MSN, RN, NE-BC_
Clinical Quality Improvement Manager
_New Jersey Hospital Association_

_Shannon Davila, MSN, RN, CIC, CPHQ_
Clinical Quality Improvement Manager
_New Jersey Hospital Association_

8:15  New Jersey Readmissions Data Update

_Andrew Miller, MD, MPH_
Medical Director
_Healthcare Quality Strategies, Inc._

8:45  Case Study

_Teresa DePeralta, MSN, APN-BC_
Transitional Care Coordinator
_Robert Wood Johnson University Hospital_

_Joshua Bershad, MD, MBA_
Senior Vice President & Chief Medical Officer
_Robert Wood Johnson University Hospital_
President & Chairman
_Robert Wood Johnson Physician Enterprise_

9:45  Why Doctors Should Be Involved In Care Transitions

_Mary Campagnolo, MD, MBA, FAAFP, DABFM, CAQ - Geriatrics(ABFM)_
Medical Director, Primary Care
_Virtua Health System_
_Immediate - Past President, Medical Society of New Jersey_

(Over)
10:45  COACH: Collaborating Options Across the Continuum of Healthcare

Lynette Newkirk, RN, BSN, ACM
Administrative Director of Case Management
Inspira Health Network

April Venable, BS
Project Manager – Operations Consulting Group
Inspira Health Network

Kelli Dunkle, RN
Discharge Coach
Inspira Health Network

11:45  Networking Lunch (Optional)

12:30 p.m.  Expert Panel

Stephen R. Gruchacz, MPA, LNHA, CNHA
Program Administrator
Sussex County Department of Human Services and Transitional Care

George C. Wang, MD, PhD
Sussex County Transitional Care Medical Director
Premier Health Associates

Daryl K. Kim, MD, FAAP
Physician & Hospital Relations Development
Information Technology Development
Premier Health Associates

Sarah Balzano, RN
Transitional Care Coordinator
Sussex County Department of Human Services and Transitional Care

Regina Hannapple, BA
Transitional Care Social Worker / Case Manager
Sussex County Department of Human Services and Transitional Care

Ardelle Bigos, MSN, RN, CMSRN
Chief Nursing Officer
Newton Medical Center
Atlantic Health System
1:30  POLST: Practitioner Orders for Life-Sustaining Treatment

Karen M. Knops, MD
Medical Director and Founder
Palliative Care Program
Morristown Medical Center
Clinical Assistant Professor of Medicine
The Mount Sinai School of Medicine

2:15  Medication Reconciliation: Consistently Inconsistent

Timothy Reilly, PharmD, BCPS, CGP, FASCP
Clinical Pharmacist
Princeton HealthCare Systems
Clinical Assistant Professor
Ernest Mario School of Pharmacy

3:00  Building Care Transition Collaboration Across the Provider Community

Susan Grinkevich, MS, RN
Vice President Homecare
Holy Redeemer Home Care

Bernadette Pryor, MSN, MA, RN-BC, CPHQ
Performance Improvement Director
Trinitas Regional Medical Center

Karen Winter, BSN, RN
Director of Nursing
Jewish Family Service of Central New Jersey

4:00  Questions/Answers, Evaluation

4:15  Adjournment